Heuristic Evaluation Worksheet

Evaluation Target (e.g., page, function) \_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_ Evaluator \_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_

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| Heuristic | Severity | Comments |
| 1. Visibility of System Status | 0 1 2 3 4  |  |
| 2. Match between system and the real world | 0 1 2 3 4  |  |
| 3. User control and freedom | 0 1 2 3 4  |  |
| 4. Consistency and standards | 0 1 2 3 4  |  |
| 5. Error prevention | 0 1 2 3 4  |  |
| 6. Recognition rather than recall | 0 1 2 3 4  |  |
| 7. Flexibility and efficiency of use | 0 1 2 3 4  |  |
| 8. Aesthetic and minimalist design | 0 1 2 3 4  |  |
| 9. Help users recognize, diagnose, and recover from errors | 0 1 2 3 4  |  |
| 10. Help and documentation | 0 1 2 3 4  |  |
| Severity: 0 – No problem , 1 – Cosmetic, 2 – Minor, 3 – Major, 4 – Catastrophic  |